

Vehicle Safety/Pollution Recall Campaign In Japan

Domestic/Import Vehicles

Campaign No.	Gai 2504	Date	J u n 1 4 , 2 0 1 7
Name(s) of person or company	Tesla Motors Netherland BV Managing Director : Todd Andrew Maron Director of Homologation : Suraj Nagaraj Country : United states Manufacturer : Tesla Motors, Inc. Phone number: 0120-975-214		
Condition of structure and system acknowledged as non-compliant condition, and its root cause	Some Model X vehicles might have been manufactured with the airbag control module programmed incorrectly, and it might not send out signal(s) to the inflator to deploy the passenger air bag. In worst case, the passenger might get serious injury by the passenger air bag malfunction at collision(s).		
Details of countermeasure	Send a new version of vehicle firmware with the countermeasure via 3G/LTE network to all affected vehicles. And have owners to process installation by themselves.		
Distribution method to owners and 3 <sup>rd</sup> party dealerships	<ul style="list-style-type: none"> <li>• Current Owners : notify by email or phone call</li> <li>• 3<sup>rd</sup> party dealerships : NA (Tesla can identify all affected vehicles)</li> <li>• Tracking method : Apply a sticker (Gai 2504) to the area below the door striker of the front driver side</li> </ul>		

Make	Type	Commercial Name	Model Year Recalled	Number of affected vehicles	Note
Tesla	NA	Model X	5YJXDCE29GF024095 - 5YJXDCE28GF017123 2016/12/06 - 2017/05/29	195	Standard
			5YJXDCE46GF024086 - 5YJXDCE46HF032643 2016/12/13 - 2017/02/06	144	Performance
			5YJXDCE49GFS02783 - 5YJXDCE44HF045908 2016/12/06 - 2017/05/15	72	P100D Performance
	Total (1 Type)	Total (1 Name)	Total (2016/12/06 - 2017/05/29)	Total (275)	