Tools that can be used by international visitors to collect information by themselves when disasters occur

① Websites etc.
(1) JNTO Global Website [Available in English]
   “Important Notice” on the global website of Japan National Tourism Organization (JNTO) provides related link pages in the event of a disaster.

   URL: https://www.japan.travel/en/

(2) Japan Visitor Hotline (JNTO Call Center)
   JNTO accepts telephone inquiries in English, Chinese, Korean and Japanese 24 hours a day. Telephone No.: 050-3816-2787

(3) NHK World Japan [Available in English]
   24-hour English channel that offers the latest news in Japan and Asia. It is useful as an information source in English in case of a big disaster such as earthquake or typhoon.

   URL: https://www3.nhk.or.jp/nhkworld/

② Applications
   “Japan Official Travel App”, which is the tourism information app for smartphones, notifies disaster information such as emergency earthquake report and special weather warning through.

   URL: http://www.jnto.go.jp/smartapp/

   This app provides international visitors with information related to disasters. The app can be downloaded from URLs below.
   - iPhone: https://itunes.apple.com/jp/app/safety-tips/id858357174?mt=8
③ JNTO (Japan Safe Travel) twitter [available in English]

"Japan Safe Travel (JST)" is the twitter account operated by the Japan National Tourism Organization (JNTO). It provides necessary information for international travelers to Japan when natural disasters occur.
Account: @JapanSafeTravel

① Useful tools to guide international visitors when a disaster occurs

① Multilingual voice translation system (VoiceTra etc.) [Available in 31 languages, including Japanese, English, Chinese, Korean]
A voice translation app "VoiceTra", which translates content into a foreign language when you speak to, can be used on a trial basis.
http://voicetra.nict.go.jp/
※There are private sector products using "VoiceTra technology"
http://gcp.nict.go.jp/news/products_and_services_GCP.pdf

② Twitter from Prime Minister’s official residence (disaster/crisis management information)
Prime Minister’s official residence offers information on government activities related to disaster/crisis management by Twitter.

③ Medical related information
(1) List of medical institutions which accept international visitors
Medical institutions which provide treatment in foreign languishes can be searched by department and language
URL: http://www.jnto.go.jp/emergency/jpn/mi_guide.html

(2) Guidebook [Available in 6 languages, including Japanese, English, Chinese, and Korean]
The guidebook contains how to apply to a medical institution in Japan, finger-point conversation sheets which are useful to convey symptoms, etc.
URL: http://www.jnto.go.jp/emergency/jpn/support.html

(Reference) Revision history
Version October 5, 2018: Prepared when Typhoon Kong-rey (Typhoon No. 25) approached Japan
Version October 26, 2018: Added JNTO (Japan Safe Travel) twitter
Version December 21, 2018: Change of Japan Visitor Hotline (name, telephone number) etc.