The Japan Transport Safety Board (JTSB) participates in these conferences actively. Outreach lectures are conducted to broadly convey and communicate information about the work carried out by the Japan Transport Safety Board and how to create an opportunity for collecting honest opinions and feedback from the general public.

International activities
International organizations are involved in the development and operation of systems for investigating aircraft, railway and marine accidents/incidents. In conducting such investigations, the cooperation and collaboration of accident investigation authorities of the relevant states is required.

In addition to fostering smooth cooperation and collaboration with other nations, various international conferences are also organized in order to enhance techniques and methodologies through the exchange of information on investigations and accident prevention measures. The Japan Transport Safety Board participates in these conferences actively.

Activities of JTSB
JTSB provides information on accident investigations for victims and their families, or the bereaved and responds to their voices. Please do not hesitate to contact us.

Outreach lectures
Outreach lectures are conducted to broadly convey and communicate information about the work carried out by the Japan Transport Safety Board and how to create an opportunity for collecting honest opinions and feedback from the general public.

Members of the staff are dispatched to schools and various seminars as lecturers to conduct sessions on contents that are useful for preventing and mitigating damage from aircraft, railway, and marine accidents. Please refer to the website of the Japan Transport Safety Board for application procedures.

Information about the work carried out by the Japan Transport Safety Board and how to collect an opportunity for collecting honest opinions and feedback from the general public.

Important notes:
The numbers in parentheses are the prescribed number of staff members as of the end of fiscal year 2019.

URL
http://www.mlit.go.jp/jtsb/english.html

Victims and their Families Liaison Office
email: jtsb_faminfo@mlit.go.jp

Tel: +81-3-5253-8486
Address: 2-1-2, Kasumigaseki, Chiyoda-ku, Tokyo, 100-8918, Japan

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Tel: +81-3-5253-8486
Address: 2-1-2, Kasumigaseki, Chiyoda-ku, Tokyo, 100-8918, Japan

Regional Offices and Jurisdictions
(The jurisdictions are divided only for the investigation of marine accidents/incidents)

Hakodate Office
5-3-1, Shibuyasando, Hakodate City, Hokkaido, 040-0061, Japan
Tel: +81-138-43-5517

Sendai Office
1-2-16, Mihara-cho, Sendai City, Miyagi, 983-0842, Japan
Tel: +81-22-295-7313

Yokohama Office
1-3-8, Kita-Takamatsu-machi, Moji-ku, Kitakyushu City, Fukuoka, 801-0841, Japan
Tel: +81-95-821-3537

Kobe Office
1-3-10, Minato-machi, Higashinada-ku, Kobe City, Hyogo, 650-0042, Japan
Tel: +81-78-331-7258

Hiroshima Office
3-5-12, Higashiura, Hiroshima City, Hiroshima, 734-0011, Japan
Tel: +81-82-251-4603

Nagasaki Office
7-29, Matsugae-machi, Nagasaki City, Nagasaki, 850-0921, Japan
Tel: +81-95-837-2707

Naha Office
1-3-1, Nishi-Maenohama, Naha City, Okinawa, 900-8001, Japan
Tel: +81-98-901-8357

As of April, 2019

Safety investigation into the causes of aircraft, railway and marine accidents/incidents, and the prevention of their recurrence.
The JTSB conducts investigations to determine the causes of aircraft, railway and marine accidents, serious incidents, and damage caused by the accidents. Based on the findings of the accident investigations, the JTSB provides recommendations or opinions to heads of relevant administrative organs or parties relevant to the causes, concerning the measures to be taken to prevent the recurrence of accidents and to mitigate damage caused by the accidents.

**Investigation Procedure**

1. **Appointment of investigators and fact-finding investigation**
   - Interviews with persons concerned / Examination of the evidence (Extraction of related materials)

2. **Analysis**
   - Analyses of Flight Data Recorder
   - Analyses of Cockpit Voice Recorder
   - Analyses of Voyage Data Recorder

3. **Tests, research and analyses**
   - Analyses of relevant devices

4. **Provision of factual information to relevant administrative organs**

5. **Implementation of safety measures by relevant administrative organs**

6. **Deliberation of the board**

   - General Sub-Committee
   - Aircraft Sub-Committee
   - Railway Sub-Committee
   - Maritime Sub-Committee
   - Maritime Expert Sub-Committee

7. **When deemed necessary,**
   - Opinion
   - Recommendation

8. **Implementation of improvement policies or safety measures by the people concerned**

**Dissemination of Information**

- **Publications**
  - JTSB Digests
  - JTSB Digests/Annual Reports
  - JTSB Digests/Annual Reports

- **Website**
  - The JTSB submits the final investigation reports to the Minister of Land, Infrastructure, Transport and Tourism.
  - The JTSB also publishes the investigation reports and the Annual reports, etc. on our website.
  - Information on accidents is also provided for smartphones and tablets, and is also available for download on the JTSB website.

- **Japan-Marine Accident Risk and Safety Information System (J-MARISIS)**
  - The JTSB conducts investigations to determine the causes of aircraft, railway and marine accidents, serious incidents, and damage caused by the accidents. Based on the findings of the accident investigations, the JTSB provides recommendations or opinions to heads of relevant administrative organs or parties relevant to the causes, concerning the measures to be taken to prevent the recurrence of accidents and to mitigate damage caused by the accidents.

- **JTSB Conducts Investigations**
  - The JTSB conducts investigations systematically and comprehensively to determine the causes of accidents. The investigation results are made public, and recommendations or opinions are provided to relevant administrative organs or parties.

- **JTSB Activities**
  - The JTSB aims to improve the safety of transportation and to prevent accidents by providing recommendations or opinions to relevant administrative organs or parties.

- **JTSB Website**
  - The JTSB website provides information on accidents, investigation reports, and related topics. The website is available for smartphones and tablets, and is also available for download on the JTSB website.

- **Japan-Marine Accident Risk and Safety Information System (J-MARISIS)**
  - The JTSB recommends that relevant foreign organs and/or persons concerned to take preventive measures or actions to prevent accidents.

- **Opinion**
  - When deemed necessary, the JTSB submits an opinion to the relevant administrative organs.

- **Recommendation**
  - When deemed necessary, the JTSB submits a recommendation to the relevant administrative organs.

- **Implementation of improvement policies or safety measures by the people concerned**
  - Implementation of improvement policies or safety measures by the people concerned.

- **Reports on implementation of the policies or the measures to be taken by the JTSB by the people concerned**

- **Report on the website**
  - The JTSB submits the final investigation reports to the Minister of Land, Infrastructure, Transport and Tourism.

- **Publication of the investigation report**
  - The JTSB submits the final investigation report to the Minister of Land, Infrastructure, Transport and Tourism.

- **Opinion**
  - When deemed necessary, the JTSB submits an opinion to the relevant administrative organs.

- **Recommendation**
  - When deemed necessary, the JTSB submits a recommendation to the relevant administrative organs.

- **Implementation of improvement policies or safety measures by the people concerned**
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- **Reports on implementation of the policies or the measures to be taken by the JTSB by the people concerned**

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