Supportive Services Demonstration Evaluation

U.S. – Japan Virtual Forum 2021

Department of Housing and Urban Development



U.S. Department of Housing and Urban Development | Office of Policy Development and Research

Overview of Original Study

Demonstration October 2017 – September 2020

• Supportive Services Demonstration tests the Integrated Wellness in Supportive Housing (IWISH) model intended to help low-income seniors in multifamily developments successfully age in place

Evaluation

October 2017 – March 2022

- Cluster randomized control trial conducted across 7 states
 - 40 treatment properties
 - 84 control properties
- Analyzes demonstration's impact on key outcome measures:
 - Unplanned hospitalizations
 - Use of primary care
 - Housing exits, particularly due to transitions to long-term care



Timeline



Two-Year Extension

Demonstration October 2021 – September 2023

- Congress extended the demonstration for another 2 years for a total of 5 years
- Treatment properties will remain the same
- Minor modifications to the demonstration implementation

Evaluation Starting October 2021

Evaluation comprised of two components:

- 1. Impact study: examine same key outcomes as previous study to ensure continuity
- 2. Process study: questions still being refined



Major Deliverables

1 st Interim Report	 Describes baseline characteristics of the residents Describes first 18 months of the implementation Key takeaways: randomization was successful, enrollment is largely on track, some properties experienced staffing issues <u>https://www.huduser.gov/portal/IWISH_Evaluation.html</u>
2 nd Interim Report	 Results of implementation analysis for 3 years of demonstration Based largely on qualitative data Key takeaways: degree of fidelity to the model varies across properties, lessons learned on demonstration's successes and shortcomings
Final Report	 Results of the impact study on healthcare utilization and tenancy outcomes expected in late 2021

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Next Steps

- 1. Finalize and publish the Second Interim Report
- 2. Obtain and analyze Medicare and Medicaid data
- 3. Continue to analyze variation across properties in fidelity and contextual factors to help interpret outcomes
- 4. Develop the Final Comprehensive Report
- 5. Finalize the design of the evaluation's two-year extension

Thank you!

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