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Department of Infrastructure, Transport, Regional Development and Local Government

## **Providing Information Tools for Consumers:**

#### The Australian Green Vehicle Guide

Presentation to:

MEET Follow Up Meeting

Hakodate, 17-18 June 2009

#### By:

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### Outline

- Role of Information
- Current Australian Information Tools
- The Australian Government's Green Vehicle Guide



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## **Role of Information**

- Well informed consumers are a key element in any strategy to improve environmental performance of the vehicle fleet
- Without reliable, objective information...
  - Consumers can't respond
  - Consumers can be misinformed
  - Manufacturers can't promote their good performing vehicles to consumers
- Importance of environmental information on vehicles is now recognised by many governments
  - Challenge is to provide it in a form that is accurate, objective and understandable to consumers
- Governments are often well positioned to provide such information
  - And can be done at relatively low cost



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# Australia's Current Information Tools

- Australia's current information delivery mechanisms are:
  - Mandatory fuel consumption label
  - Green Vehicle Guide website
- Labelling in place since 2002
  - Provides fuel consumption and CO<sub>2</sub> emissions data
- Green Vehicle Guide is more comprehensive
  - And addresses some of the limitations of labelling



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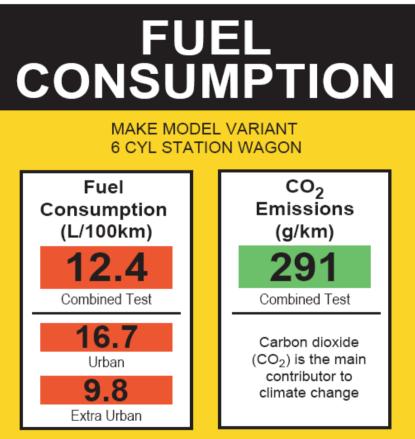
# Mandatory Fuel Consumption Label

- Australia's design rules for road vehicles largely utilise UN ECE regulations for their technical requirements
- Vehicle manufacturers are required to test vehicles for fuel consumption and CO<sub>2</sub> emissions in accordance with UN ECE Regulation 101 test procedures
- Manufacturers also required to place the results of the standard tests on a label which appears on the windscreen of all new vehicles
- Current version of the label mirrors format of energy labelling for whitegoods
- And displays urban, extra-urban and combined fuel consumption values and combined CO<sub>2</sub> emissions
- Label can be removed once vehicle is supplied to the customer
- But some consumers choose to leave the label on



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#### Mandatory Label Format



Vehicle tested in accordance with ADR 81/02. Actual fuel consumption and  $CO_2$  emissions depend on factors such as traffic conditions, vehicle condition and how you drive.

More information at www.greenvehicleguide.gov.au



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# Green Vehicle Guide

- Consumers only see labels once they reach the showroom
  - Many consumers do their research before they arrive in a showroom and increasingly do so on-line
  - Websites are a logical place to inform consumers
- Green Vehicle Guide (GVG) website (<u>www.greenvehicleguide.gov.au</u>) provides consumers with access to a searchable database
  - The GVG is the sole source of model specific environmental data on all light vehicles in the Australian fleet
  - Covers new vehicles released on the market from mid 2004 onwards
- Guide is not only used by private consumers, but some business and government fleet managers that have adopted environmental targets



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## **GVG** Design Principles

- Emissions certification data is logical source for GVG
  - it is model specific, objective and available for all light vehicles (<3.5 tonnes)</li>
  - challenge is to present data in a user friendly form
- Performance measures should address all key areas
  - conventional air pollutants, greenhouse emissions & fuel consumption
- Website should inform but not "preach"
  - Simply provide accurate, user friendly information to assist consumers to make their own decisions
- Site needs to be useful as a tool for both consumers and policy makers



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# GVG ratings

- The GVG provides three ratings
  - as well as fuel consumption data
- Greenhouse rating (score out of 10)
  - Based on CO<sub>2</sub> emissions value measured under standard Australian Design Rule (ADR) test
- Air pollution rating (score out of 10)
  - Based on emission limits of the ADR standard to which vehicle is certified in Australia
- Star rating (1/2 5 stars)
  - Sum of the greenhouse and air pollution ratings converted to a star rating



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# Guide Operation –Administration Site

- GVG is not a mandatory process data is provided voluntarily by the manufacturer
  - However, participation is almost 100% because consumers –private, business or government – now expect to find every vehicle on the GVG
- Manufacturer completes on-line data entry form using data they already have from the certification process
  - Thus minimising administrative costs
- The Department reviews form to check for errors
  - can cross check with certification system to confirm data
- The Department rejects or approves for publication on GVG
  - system does not allow Department to change data entry form
- Any country using similar vehicle certification processes could establish comparable systems



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## Guide Operation – Public Site

- Website is designed to provide environmental data in a user friendly format
  - Without compromising the integrity of the underlying data
- Website provides tools which enable consumers to readily:
  - search, compare and sort on a range of criteria
  - develop short lists tailor made to their vehicle requirements
  - print/download results
- Following slides illustrate the search options and a typical results page



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An Australian Government	Initiative	GreenVehicleGuide	
ome   Fuel Calculator   Searc	n   Information   Help   Conta	t	
Advanced Search			
Search Criteria Search: Current models • Return: the top 50 vehicles • Sort By: Overall Rating •	Fuel Costs and CO2 Emissions G Show Annual Fuel Costs and Estimated Kilometres Travelled Estimated Fuel Price as Cents	CO2 Emissions Per Year:	
Detailed Criteria		Vehicle Class	
Make: All makes Model: All models Variant: All variants Transmission: All types Body: All styles Fuel Type: All styles Seats. All numbers 2WD/4WD: All types Add Vehicle to Compare -> OR Search	Vehicles to Compare Vehicle 1 Vehicle 2 Vehicle 2 Vehicle 3 Vehicle 3 Vehicle 4 Compare Compare	2 Seater Car 3 Small Car 4 Medium Car 4 Large Car 9 Offroad Vehicle 9 Ute Or Light Truck 6 + Seater Car 9 Van 10 All Vehicles 5 Search	
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#### GreenVehicleGuide

Home | Fuel Calculator | Search | Information | Help | Contact

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****	Kia Soul 1.6L 4cyl, Man 5 speed Sedan, 5 seats, 2WD	Petrol 91RON	ы	<u>7.9</u>	<u>M</u>	154	7.5		1,170	2.3	V		
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-	Jeep MK Compass Limited 2.4L 4cyl, Man 5 speed Wagon, 5 seats, 4WD	Petrol 91RON	14	11.1	5.8	122			1,512	3.0	V		
0000	Mitsubishi CJ Lancer VR-X 2.4L, 4cyl, Man 5 speed Sedan, 5 seats, 2WD	Petrol 91RON	ы	12.1	5.5	207			1,566	3.1	2		

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## **Promotion & Raising Awareness**

- Guide of little value if no-one knows it exists
  - But advertising does not come cheap
- Department has used range of communication strategies to raise awareness
  - Limited initial advertising in key print media
  - Briefings for specialist motoring journalists
  - Production of information kits for distribution at conferences, environmental events
  - Providing data links to suitable 3rd party websites
- Market research before launch and 2 years later
  - Indicating high user satisfaction with website
  - But raising awareness of its existence still a challenge



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# Conclusions

- The Guide has become the recognised information resource on environmental performance of vehicles in Australia
  - Used by private consumers, fleet buyers and motoring press
- Provides a key element in raising awareness
  - highlights that good performers don't have to be exotic or expensive high technology vehicles
- Also an effective tool for fleet managers in establishing environmental criteria in purchasing
- Demonstrates Governments' capacity to provide comprehensive & credible environmental information
  - with the support of the vehicle industry
  - challenge is to maintain the integrity of the data while presenting the information in a consumer friendly format
- Represents a relatively low cost measure in any package of measures aimed at improving environmental performance of the vehicle fleet



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