

June 2, 2014  
Civil Aviation Bureau

## The 4th Public Information on Air Transport Services in FY2013

MLIT releases information on Air Transport Services based on the policy described below, so as to encourage aviation users to choose air transportation services appropriately and freely with self-responsibility.

In this 4th report, data of Specified Japanese Air Transport Service Providers (Jan. – March 2014) and Unspecified Japanese Air Transport Service Providers with domestic scheduled flights (Oct. 2013 – March 2014) are disclosed.

### Outline

#### 1. Coverage

##### ・ Specified Domestic Air Carriers ※

: Surveys are conducted on a quarterly basis

※A specified Domestic Air Carrier either provides air transport services using an aircraft with seat capacity 100 or over, and/or with maximum takeoff gross weight 50,000kg or over.

Japan Airlines (JAL, J-AIR, JAL-EXPRESS)  
All Nippon Airways (ANA, ANA WINGS)  
Japan Transocean Air, Sky Mark Airlines, AIR DO,  
Skynet Asia Airways Co. Ltd., STARFLYER, Peach  
Aviation, Jetstar Japan and Vanilla Air

##### ・ Domestic Scheduled Air Transport Service Providers Other than Specified Domestic Air Carriers

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Surveys are conducted twice a year (1<sup>st</sup> half Apr-Sept & 2<sup>nd</sup> half Oct 2013- Mar of the following year)

#### 2. Public Information List

- ・ Comparison of Air Transport Services
  - ① On-time performance ratings
  - ② Number of delays
  - ③ Number of cancellations
- ・ Airfare-related information
  - RTK (total revenue tone kilometer), Route-by-route performances, etc.
- ・ Information about 「Flex-Travlers System = A system that is designed for airlines to pay cooperation money for whom cancelled a ticket at their request as a part of a solution to overbooking」
- ・ Pricings
- ・ Usage of gates or parking stands

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