VEHICLE SAFETY / POLLUTION RECALL CAMPAIGN IN JAPAN

Domestic Import Vehicles

CAMPAIGN No.	Gai-3195	DATE	2021/3/24	
MANUFACTURE	Mercedes-Benz AG			
	(Japanese Importer : Mercedes-Benz Japan Co,. Ltd.)			
DESCRIPTION OF	On certain EQC (293 platform) vehicles the software of the high voltage battery management			
DEFECT	system might not meet specifications.			
	Under certain conditions, this might lead to communication issues between the processors			
	of the high voltage battery management system. Subsequently, the battery management			
	system might not boot up. As a result, the vehicle might not start and a warning message			
	regarding the high voltage battery might be shown in the instrument cluster. Legal			
	requirements in Japan would not be met in this case.			

TYPE	COMMERCIAL	MODEL YEAR	NUMBER OF
	NAME	RECALLED	VEHICLE
ZAA-293890	EQC400 4MATIC	2020	4
		TOTAL	4