

VEHICLE SAFETY / POLLUTION RECALL CAMPAIGN IN JAPAN

Domestic ~~Import Vehicles~~

CAMPAIGN No.	Gai-3853	DATE	2024/8/22
MANUFACTURE	Mercedes-Benz AG (Japanese Importer : Mercedes-Benz Japan G.K.)		
DESCRIPTION OF DEFECT	On certain EQE SUV (294 platform), EQE (295 platform), EQS SUV (296 platform) and EQS (297 platform) vehicles, the software of the battery management system might lead to a shutdown of the high-voltage system in specific situations. In this case, the contactors of the high-voltage battery might open. This might lead to a loss of propulsion without pre-warning, which might increase the risk of a crash. After a loss of propulsion the vehicle could be restarted.		

TYPE	COMMERCIAL NAME	MODEL YEAR RECALLED	NUMBER OF VEHICLE
ZAA-295121	EQE350+	2024	3
ZAA-295121C	EQE350+		1
ZAA-294612	EQE350 4MATIC		179
ZAA-294653	Mercedes-AMG EQE53 4MATIC+		38
ZAA-295153	Mercedes-AMG EQE53 4MATIC+		2
ZAA-297123	EQS450+		33
ZAA-296624	EQS450 4MATIC		99
ZAA-296644	EQS580 4MATIC		20
ZAA-297155	Mercedes-AMG EQS53 4MATIC+		1
		TOTAL	376