

VEHICLE SAFETY / POLLUTION RECALL CAMPAIGN IN JAPAN

Domestic ☒ Import Vehicles

CAMPAIGN No.	Gai-4178	DATE	May 14, 2026
MANUFACTURE	Mercedes-Benz AG (Japanese Importer : Mercedes-Benz Japan G.K.)		
DESCRIPTION OF DEFECT	On certain GLE (167 platform), AMG GT Coupe (192 platform), C-Class (206 platform), E-Class (214 platform), S-Class (223 platform), SL (232 platform), CLE (236 platform), GLC (254 platform), EQE SUV (294 platform), EQE (295 platform), EQS SUV (296 platform) and EQS (297 platform), the speaker of the communication module might be non-functional. In case of a manual or automatic activation of an eCall, the eCall would be performed as intended and rescue units would be directed to the vehicle. However, the emergency call center would not be audible inside the vehicle. Thus, local legal requirements regarding two-way communication during an eCall would not be met.		

TYPE	COMMERCIAL NAME	MODEL YEAR RECALLED	NUMBER OF VEHICLE
3CA-206004C	C220d	2024	1
5LA-206054C	C350e		3
5AA-206241C	C180 Stationwagon		1
5AA-206242C	C200 Stationwagon		2
3CA-206204C	C220d Stationwagon		1
3CA-206214C	C220d 4MATIC All-Terrain		2
4AA-206287CN	Mercedes-AMG C43 4MATIC		1
4LA-206280C	Mercedes-AMG C63S E Performance Stationwagon		1
4AA-214050	E200	2023	1
4AA-214050C		2024	450
			2
3CA-214004C	E220d	2023	197
		2024	227
5AA-214046	E300	2023	32

TYPE	COMMERCIAL NAME	MODEL YEAR RECALLED	NUMBER OF VEHICLE
5AA-214046	E300	2024	68
5AA-214046C		2023	2
5LA-214054	E350e		
		2024	83
5LA-214054C		2023	9
		2024	11
4LA-214063C	Mercedes-AMG E53 HYBRID 4MATIC+		3
4AA-214250	E200 Stationwagon	2023	1
4AA-214250C			11
		2024	1
3CA-214204C	E220d Stationwagon	2023	187
		2024	273
3CA-214214	E220d 4MATIC ALL-Terrain		1
7CA-214214	E220d 4MATIC All-Terrain	2023	66
		2024	136
5AA-214246	E300 Stationwagon	2023	17
		2024	61
5AA-214246C		2023	2
4LA-214263C	Mercedes-AMG E53 HYBRID 4MATIC+ Stationwagon	2024	3
4AA-236350C	CLE200 Coupe	2023	336
		2024	153
4AA-236362C	Mercedes-AMG CLE53 4MATIC+ Coupe	2023	3
		2024	7
4AA-236450C	CLE200 Cabriolet	2023	7
		2024	37
3CA-223023	S450d 4MATIC	2023	156

TYPE	COMMERCIAL NAME	MODEL YEAR RECALLED	NUMBER OF VEHICLE
3CA-223023	S450d 4MATIC	2024	63
5AA-223063	S500 4MATIC	2023	89
		2024	2
5AA-223063N		2023	10
		2024	32
5AA-223163		2023	26
5AA-223163N			1
		2024	11
4AA-223076	S580 4MATIC	2023	41
		2024	14
4AA-223176		2023	40
		2024	8
5LA-223169	S580e 4MATIC	2023	4
		2024	2
4LA-223182	Mercedes-AMG S63E Performance	2023	118
		2024	83
3CA-254605	GLC220d 4MATIC		1
5LA-254656	GLC350e 4MATIC		1
4AA-254687C	Mercedes-AMG GLC43 4MATIC		1
4LA-254680C	Mercedes-AMG GLC63S E Performance		1
-223976-	Mercedes-Maybach S580 4MATIC	2023	1
			90
7AA-223976		2024	20
7BA-223979	Mercedes-Maybach S680 4MATIC	2023	41
		2024	2
ZAA-295121	EQE350+	2023	4

TYPE	COMMERCIAL NAME	MODEL YEAR RECALLED	NUMBER OF VEHICLE
ZAA-295121	EQE350+	2024	1
ZAA-295121C		2023	4
		2024	31
ZAA-295153	Mercedes-AMG EQE53 4MATIC+	2023	6
		2024	1
ZAA-294612	EQE 350 4MATIC	2023	196
		2024	140
ZAA-294653	Mercedes-AMG EQE53 4MATIC+	2023	44
		2024	20
ZAA-297123	EQS450+	2023	34
		2024	5
ZAA-297155	Mercedes-AMG EQS53 4MATIC+	2023	4
		2024	3
ZAA-296624	EQS450 4MATIC	2023	96
		2024	104
ZAA-296644	EQS580 4MATIC	2023	26
		2024	12
ZAA-296955	Mercedes-Maybach EQS 680	2023	3
		2024	66
		TOTAL	4,141