Summary of the “Guidelines for Accepting Overseas Tourists”

1. Purpose of this Guideline
This guideline summarizes the required actions by travel agencies and travel service providers (hereafter land operators) in Japan, tour conductors, accommodation facilities, and other related parties when implementing package tours to Japan from June 10, 2022.

2. Required actions to prevent the spread of COVID-19
   a) When creating tours:
      • Land operators in Japan shall create itineraries that avoid dense areas and take into consideration the prevention of the spread of COVID-19.
      • Land operators in Japan should use facilities that have thorough infection prevention measures in place.
   b) When selling tours:
      • Land operators in Japan must have the overseas travel agencies explain the following to the tour participants and ensure they accept these terms:
        ➢ While in Japan, participants shall take preventive measures such as (1) wearing masks, (2) sanitizing hands, and (3) avoiding the 3 C’s: Closed spaces, Crowded places, and Close-contact settings.
        ➢ Participants shall take out travel insurance with adequate COVID-19 coverage and will be responsible for paying their own medical expenses in Japan if they test positive for COVID-19.
        ➢ Participants need to pre-register on Visit Japan Web and use Quarantine Fast Track on the MySOS app prior to departing for Japan.
        ➢ Failure to comply with the above may result in the applicant not being allowed to participate in or continue on the tour, etc.
   c) Before the tour:
      • Land operators in Japan shall provide training to tour conductors to ensure they understand the significance of infection prevention measures and the actions that should be taken.
      • Accommodation facilities shall provide information in foreign languages to explain their infection prevention measures.
   d) During the tour:
      • Tour conductors shall take the following actions:
        ➢ Explain infection prevention measures at the beginning of the tour.
        ➢ Ensure compliance with infection prevention measures throughout the tour.
        ➢ Request tour participants report symptoms such as fever, etc.
        ➢ Be up-to-date with mask-wearing guidelines.
- Keep a record of the tour participants' activities in order to identify close contacts in the event of a tour participant testing positive for COVID-19.
- Minimize close contact between participants when considering seating arrangements in restaurants, etc.

• If the tour conductor is unsure about the application of the rules, they should use their judgement and make a decision to suit the situation that is in line with social conventions in Japan.

3. Required actions in the event of emergency such as a tour participant testing positive for COVID-19

a) Before the tour:
   • Land operators in Japan shall confirm the following information in advance and share it with tour conductors:
     - Medical facilities with multilingual support, medical interpretation services, etc.
     - Local government consultation services, etc.
     - Temporary standby areas, etc. in the event of symptomatic cases, etc.
     - Local government COVID-19 policies and procedures.
   
   • Land operators in Japan should consult with the relevant departments of local governments in advance to ensure a procedure is in place in the event of a tour participant testing positive for COVID-19 or being designated a close contact.
   • Land operators in Japan shall explain to tour participants that they will have to pay their own medical expenses within the coverage amount of their private travel insurance if they are tested positive.

b) During the tour:
   • In the event of symptomatic cases, land operators and tour conductors in Japan shall take the following actions:
     - Promptly separate the person with symptoms from the tour.
     - Handle medical visits to medical institutions for the symptomatic person.
     - Arrange a professional medical interpreter, etc.

   • In the event of a tour participant testing positive for COVID-19, land operators in Japan shall take the following actions:
     - Identify the people who have come in close contact with the positive case.
     - Provide support to the person who tested positive until they return home.
     - Explain how the tour will proceed to the other participants (depending on whether they are designated close contacts), etc.