Visit the Kiosk Before Check-In



Japan Tourism Agency
Ministry of Land, Infrastructure, Transport and Tourism

METI
Ministry of Economy, Trade and Industry

National Tax Agency

Japan Customs

Japan. Tax-free Shop

The Tax-Free Shopping System Has Changed to a

Refund Method

Main Revisions

Revised Procedure Flow

When purchasing

Revision

❶ Purchase items with tax included

Register your refund information (e.g. credit card)

Present your passport at the Tax-Free Shop, etc.

Select your refund method

When departing

Revision

❷ Complete customs inspection before security (General access area)

*Within 90 days of purchase

Before checking luggage

Terminal for Customs Tax Refund Kiosk

Check luggage at the airline counter

Customs inspection

Verification

GREEN → OK → Tax-free procedures completed

RED → Check → OK / Not OK → Not eligible for a refund

At some airports*, you can use the Visit Japan Web (VJW) instead of the terminal for Customs Tax Refund Kiosk for a faster, more convenient process

After customs inspection

Revision

❸ Receive your refund from Tax-Free Shop,etc.

*Refunds are processed after the customs inspection

*Available within the designated wireless LAN areas (international departure lobby) at Narita, Haneda, Kansai, Chubu, New Chitose, Fukuoka, and Naha Airports

Speed up immigration procedures and tax-free store procedures by registering with the VJW before or after arriving in Japan

For Further Information

Japanese | English | 中文(簡体字) | 中文(繁体字) | 한국어

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FAQs About the Refund Method

When Departing



Q. When should I complete the inspection procedures at customs?



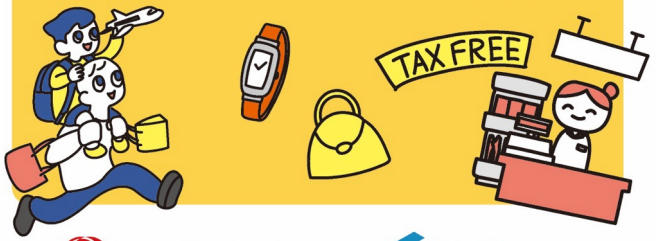
A. As you need to complete inspection procedures at customs before checking your hand luggage, **please arrive at the airport (or seaport) early and complete these at the terminal provided for Customs Tax Refund Kiosk, etc.**

* To receive a refund, you must have your purchased goods inspected by customs officials when departing Japan within 90 days of the date of purchase. * If you are transferring from a domestic flight to an international flight before departing Japan, you must complete all refund procedures at the outbound airport.

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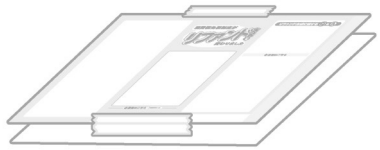
Japan Customs

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谷折り

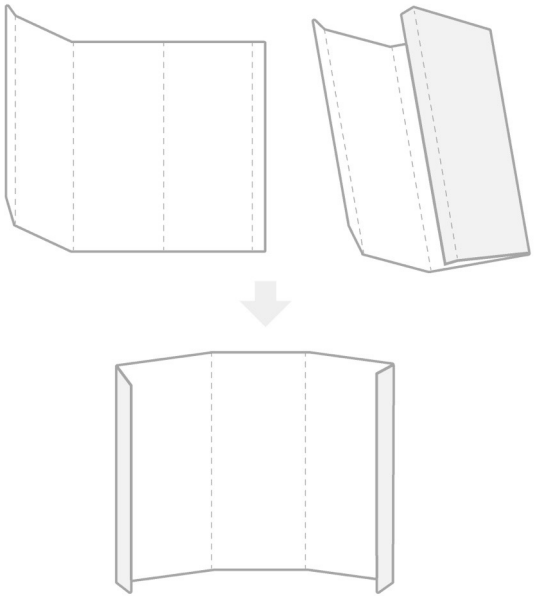
❶ 1p と 2p の両方を出力し、
1p 目の裏面と、2p 目の裏面を
貼り合わせる。
※2 枚貼り合わせて強度を増します。



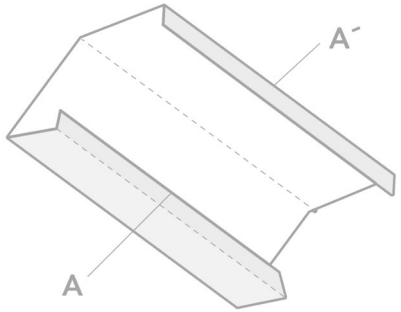


谷折り

❷ 点線が表示された面の、点線を谷折りし、



❸ A と A´ を貼り合わせる。



谷折り

完成!!



谷折り