

## How to Use the Tokyo Metropolitan Area Barrier-Free Railway Map

This map summarizes the availability of barrier-free boarding and alighting facilities at stations in central Tokyo, and is **mainly** aimed at wheelchair users.

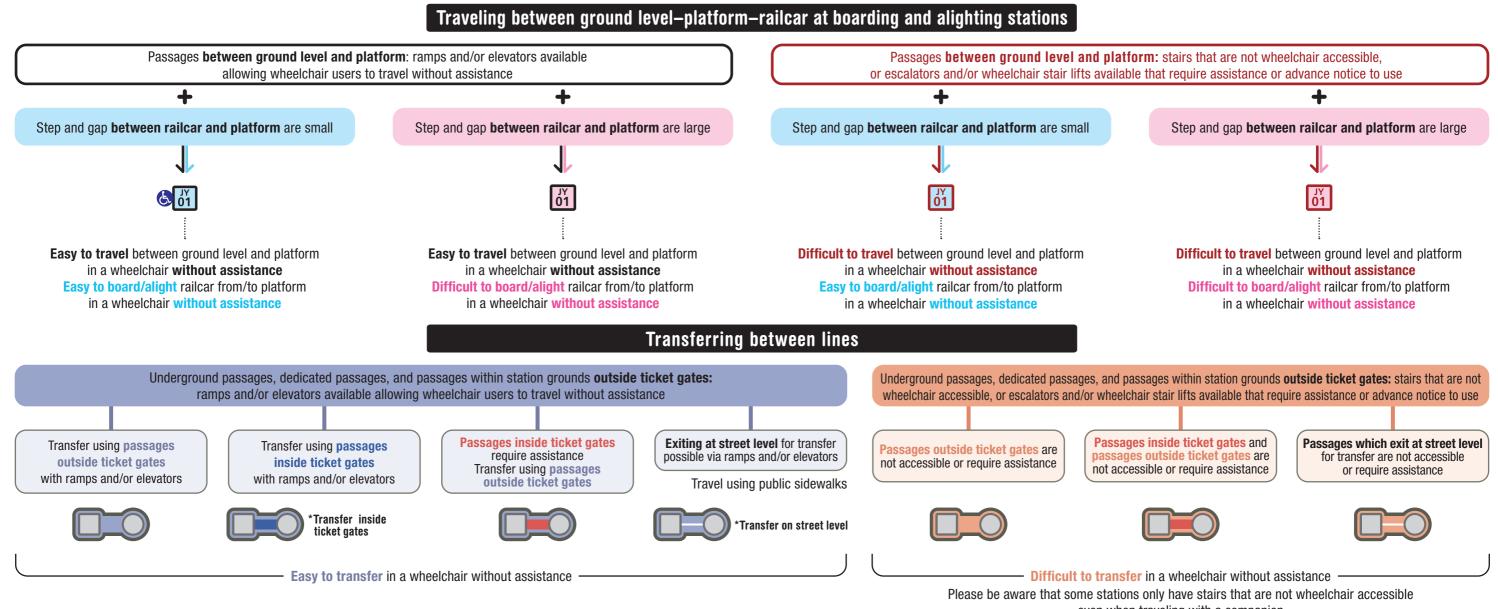
To know more about the availability of barrier-free facilities at stations, or if you require assistance from station staff, please contact the railway operator of the service you wish to use.

## ■Please make sure to read the following

OPlease be aware that the availability of barrier-free facilities at boarding and alighting stations may differ. OGuideline values may not be universally applicable, depending on wheelchair specifications and users.

OThis map was created by the Ministry of Land, Infrastructure, Transport and Tourism based on information provided by railway operators. If you have any suggestions regarding the map, please contact the Railway Passenger Service Policy Office of the Ministry of Land, Infrastructure, Transport and Tourism.

Contact: Railway Passenger Service Policy Office, Ministry of Land, Infrastructure, Transport and Tourism TEL: (03) 5253-8111 (switchboard) FAX: (03) 5253-1635 Email: hqt-tetsudo-service@mlit.go.jp



## ■ Regarding "between railcar and platform"

The step and gap between the railcar and the platform are defined as "step and gap are small" if both are equivalent to or below the guideline values of a step of 3 cm and a gap of 7 cm from/to the train door when boarding and alighting. These are values for the step and gap at the position with the best conditions on the railcar and platform, and are to be used as a guideline (there are also stations where ramps are installed at places suitable for wheelchair users to board and alight).

- \*The step/gap values do not necessarily remain constant due to the occupancy rate of railcars, shaking of railcars caused by uneven boarding by passengers, wear and tear of rails and wheels, and distortion of rails, among other factors, thus there is a degree of margin in these values.
- \*Even at "Easy to board/alight without assistance" stations, not all platforms may be easy to use.
- \*The values do not necessarily represent the step/gap for all railcars and platform positions, as they differ depending on the railcar, how congested the railcar is inside, as well as platform position.

